

CLOSE TO OUR CUSTOMERS

A SINGLE CONTACT FOR
YOUR EUROPEAN SERVICES



EUROPEAN CUSTOMER SERVICES –



FIRST CLASS SERVICES, FIRST CLASS QUALITY

Although mainly based on cleaning, our services also comprise, depending on the country, building maintenance, green care, security, removals, calamities assistance, consultancy, project management, catering and office utils distribution.

The ECS network offers consistency of method and quality in all sectors of activity in all member countries. ECS members are ISO certified and have significant experience in providing consistent service at an international level. Regular and stringent quality control of our services by external organisations or by ourselves guarantees every client that the upmost has been done to satisfy its needs. In almost all countries our organisation is recognized and certified within the national federations of cleaning services or facilities management.

THINK GLOBAL, ACT LOCAL

All ECS members not only contribute their specific experience to the network but also have in-depth knowledge and understanding of their particular market. Thus, we can quickly mobilise resources and know-how across Europe without losing the quality and range of experienced service providers. Most importantly: we are always close to our customers, wherever they are.

OUTSTANDING SERVICE, OUTSTANDING PEOPLE

We believe that people are the key to success in our business. Therefore, we put great emphasis on developing and maintaining a strong team spirit among all the people across the grouping. Together we have the same single objective: meeting or exceeding our clients' expectations.

ECS is a European grouping of independent companies, founded upon its members' desire to offer each client a network of selected companies across Europe. Member companies all share common values of efficiency and quality and operate to the very highest standards of service.

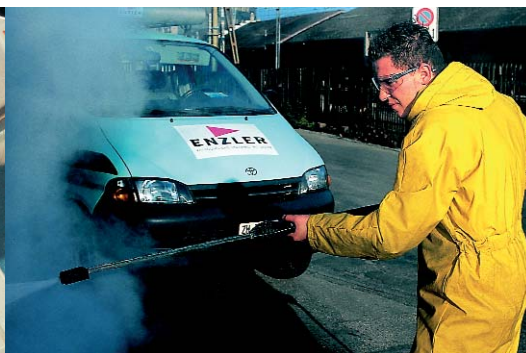
OUR ADVANTAGE

ECS is able to offer each customer a single point of contact for all European services. ECS representatives in each country have the capacity to rapidly mobilise member resources throughout Europe in sectors where quality of service is critical: pharmaceuticals, technology, food processing and packaging, medical and many more.

Hospital Cleaning



Special Cleaning



Industrial Cleaning



To enable our people to always perform at the highest level ECS members put great effort into the ongoing process of training and education. For us, it is essential that each person in the ECS member companies improves his or her skills and develops a positive career plan at all levels. We firmly believe that quality of work is largely dependent on the quality of the workers who perform it. Strong team spirit and extending employees' skills through training and effective supervision are essential elements for working on a day-to-day level and dealing with unexpected challenges. In addition, the member network also puts in place specific training programs adapted to the specific work-site needs of our clients.

ONE STEP AHEAD

ECS is pro-active, continually developing and evaluating new techniques and methods for use in sectors where they are fundamental to clients' operations. In this way, we have developed specific techniques for handling the most challenging environments. The grouping has established leading policies in member countries for environmental protection and health and safety at work. Finally, we take pride in doing an outstanding job. We know that our reputation is at stake in every project we undertake.



Cleaning

European Customer Services always close to our customers with related services: airplanes, calamities assistance, high glass washing, gardening, security and catering.



ECS PARTNERS AT A GLANCE

Enzler, Gamba, Helder Groep, GSF, IRIS,
WISAG, Express Services S.A., Master,
Grosvenor



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